



# Our Product is Customer Satisfaction!

Established in 1997 and headquartered in Austin, Texas, UniVista is a premier provider of managed IT services and cybersecurity solutions. With over 25 years of experience, UniVista specializes in delivering customized technology solutions to businesses across various industries, ensuring optimal performance, security, and scalability. UniVista is committed to providing exceptional customer service and innovative technology strategies to meet the evolving needs of its clients.

## Core Competencies

### Managed IT Services

Comprehensive IT support, including network management, system monitoring and helpdesk services.

### Cybersecurity Solutions

Implementation of robust security measures, including firewalls, antivirus and intrusion detection systems.

### Cloud Services

Offering cloud migration, management, and support to enhance business agility and scalability.

### Data Backup & Disaster Recovery

Ensuring business continuity through reliable data protection and recovery solutions.

### IT Consulting

Strategic planning and consulting to align technology initiatives with business goals.

## Differentiators

### Experienced Team

- 25+ years of IT service expertise
- Microsoft, Cisco, CompTIA and many other certifications
- Experience in healthcare, finance, education and legal industries

### Proactive Support

- 24/7 monitoring and issue prevention
- Regular maintenance and security updates
- Quarterly Business Reviews
- Yearly IT strategy planning

### Client-Centric Approach

- Dedicated Account Management team
- Clear SLAs and consistent, clear communication
- Long term, trust based partnerships with average 8.5 year retention rate

### Customized Solutions

- Tailored IT plans to fit your business needs and budget
- Options for managed or co-managed services
- Scalable systems that grow with your business

### Compliance Expertise

- Support for HIPPA, PCI, CJIS and FFIEC
- Assistance and documentation with audits
- CJIS certified
- Staff training to reduce compliance risk

### NAICS Codes

- 541512
- 541513
- 541519
- 541611

## Past Performance

For over two decades, UniVista has successfully managed the IT infrastructure of clients ranging from small businesses to large-scale enterprises. We have implemented comprehensive cybersecurity frameworks for customers in highly regulated industries such as healthcare, finance, and legal services. With our expertise in cloud technologies, we have executed seamless cloud migrations that have improved operational efficiency, reducing costs for clients. Additionally, we have provided robust disaster recovery solutions that ensured business continuity with minimal downtime during critical incidents, reinforcing our reputation as a dependable IT partner.

## Company Snapshot

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